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## A common toolkit for Health Professionals and Patients: multidisciplinary protocols for French primary care trusts

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**Background:** In the context of a recent French law (HPST), the HAS promotes the use of a collaborative protocol within French Primary Care Trusts (PCT).

**Purpose:** To improve practice in PCT with a toolkit facilitating the implementation of guidelines by healthcare professionals

**Methods:** Ten themes (e.g. hypertension, diabetes, anti-vitamin K, vaccinations, infant bronchiolitis, breastfeeding, venous leg ulcer) have been selected for their importance in terms of multidisciplinary management and improvement of the health quality. A multidisciplinary working group has been assembled, composed of approximately 20 healthcare professionals (GP, nurses, midwives, pharmacists, physiologists) in PCT. The toolkit is dedicated to the follow-up of the above themes and targets both health professionals and patients. The working group identified key messages from guidelines (published by HAS, and other agencies) with the help of a guideline analysis software (G-DEE). The key messages serve as a basis for the generation of reminders. Two specific tools have been created and evaluated in PCT: a computerized tracking sheet for professionals and a patient booklet. All professionals completed criteria specific to their practice. The following categories have been identified: results (clinical and complementary exams, anamnesis), therapeutic purpose and therapeutic strategy. Specific values for criteria trigger the generation of appropriate reminders. Patients information documents are created or re-used from national agencies. A test group checked the validity and usability of this toolkit during the follow-up for real patients.

**Results and discussion:** Acceptability and feasibility of this toolkit have been assessed in practice. The validation of reminders and tools requires 6 months, the implementation for a new protocol, 1 year, and the assessment to modify professional team behaviours, 3 years. For this approach to be generalized in PCT, it would be necessary to integrate it into healthcare management systems.